



Member Portal QuickStart Guide

The Health Plan's member portal is convenient and easy to use.

- Search for an EOB
- View current enrollment status, coverage type, and coverage start date
- Access deductible amounts and copays

HOW DO I GET ACCESS TO THIS PORTAL?

Select [Secure Login](#) from healthplan.org or log on to myplan.healthplan.org

MyPlan Register Log in

The Health Plan

Home > Log in

Access your account

Secure Log In

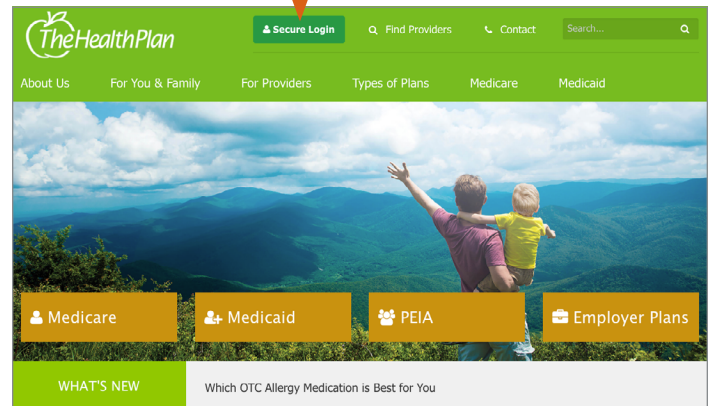
User ID

Password

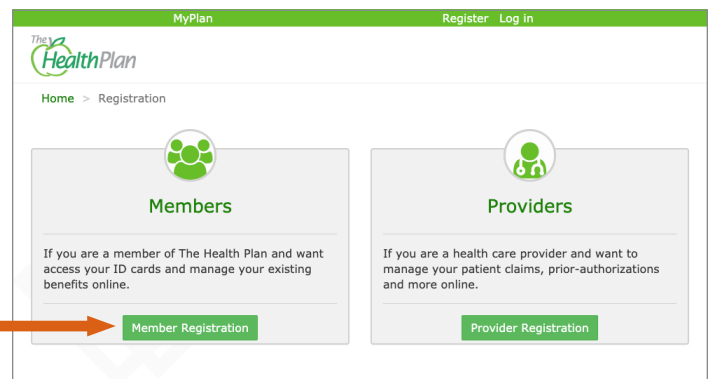
Log In »

First-time users Register


Need Help! Forgot User ID Forgot Password



- **First-time users:** Click [Register](#) and choose [Member Registration](#) from the following page



MyPlan
Register Log in



Home > Member Registration

Member Registration

We need to ask you a few questions to verify your identity. Your Member HID can be found on your ID card. If you do not have your ID card you can enter your social security number instead. Please enter your first and last name exactly as it appears on your ID card.

Member HID:

- OR -

SSN:

First Name:

Last Name:

Email:

Confirm Email:

Date of Birth: / /

Zip Code:

Please choose a User ID and Password for you to use each time you visit this website. The User ID must be at least six characters long.

User ID:

Password:

Confirm Password:

Password requirements

- ✗ At least one lowercase letter
- ✗ At least one uppercase letter
- ✗ At least one number
- ✗ At least one special character
- ✗ Be at least 8 characters
- ✗ Passwords must match

- ✓ At least one lowercase letter
- ✓ At least one uppercase letter
- ✗ At least one number
- ✓ At least one special character
- ✗ Be at least 8 characters
- ✗ Passwords must match

By checking this option, you consent to receive information about your plan, reminders for screenings, health & wellness program information and tips on staying healthy. You will have the option to "unsubscribe" to the emails at any time.

[Register »](#)

- Enter your member HID or social security number (SSN) to verify your identity
- Follow the instructions onscreen on how to create your password
- Once all password rules turn green, click 'Register'

NOW WHAT?

- You will receive a 'Thank You' screen with instructions on verifying your email
- Check your email for a noreply@healthplan.org message and follow directions on how to verify your email

CONGRATULATIONS!

- You can login and view your claims, coverage and benefit information

NEED HELP?

- After clicking 'Need Help,' click on one of the links for the help you need

FORGET YOUR USER ID or PASSWORD?

- It happens to the best of us. Click on 'Forgot User ID,' or 'Forgot Password,' follow prompts and enter your email address to recover

WHAT CAN I SEE?

- You can view your claims, benefit information, plan coverage, explanation of benefits (EOB) and CoreWellness. CoreWellness is our online wellness program where you can take a health risk assessment and participate in Journeys to better your health

The screenshot shows the 'My Plan' page for a member named JANE DOE. The page is divided into several sections: 'Benefits as of 11/06/2019', 'Group Information' for 'DOE & SMITH COMPANY', 'Medical Plan' details, 'CoreWellness' program, and 'Drug Plan' information. Callout boxes with arrows point to specific features: 'View enrollment status, coverage, start date and PCP information' points to the 'Plan Information' box; 'Find a provider, download an ID card and Search claims/EOBs' points to the 'Resources' box; 'Access deductible amounts, copays and view/change your providers' points to the 'View deductibles?' and 'What are my copays?' links; 'Access health risk assessments and begin journey to better health' points to the 'corewellness' logo; 'Click on family members covered under the plan' points to the 'Who else is Covered?' list; and 'View other coverage information, such as drug, vision or dental plans' points to the 'Drug Plan' section.

View enrollment status, coverage, start date and PCP information

Find a provider, download an ID card and Search claims/EOBs

Access deductible amounts, copays and view/change your providers

Access health risk assessments and begin journey to better health

Click on family members covered under the plan

View other coverage information, such as drug, vision or dental plans